

## **St Helen's Pre-school – Feedback Questionnaires July 2012**

20 responses from parents/carers

### **Does your child enjoy pre-school.**

Brilliant – 13

Good – 7

OK – 0

Poor – 0

### **What do we do well?**

Forest school, outdoor play

Everything

Friendly and helpful, lovely happy atmosphere

Excellent care and attention to all children

Relaxed learning environment

Provide a really positive and encouraging environment

Let children be children

Teaching children through interactive play

Trying new foods, encouraging healthy eating, cooking

Encouraging independence and confidence

### **Some comments from the questionnaires.**

*You're all doing a great job for our children*

*She will be sad to leave*

*Pre-school has helped, supported and reassured myself and my child*

### **What could we do differently/better?**

*1 parent suggested making cards for occasions such as Christmas*

- At pre-school we do not celebrate religious festivals although children are always free to make cards etc. with free access to the craft trolley. We do not make cards etc for Mother's day and Father's day as all families differ in their family make up and family celebrations, again, children are free to access resources to make cards if they wish to and help from adults is always available. We do encourage children to bring News From Home to enable them to share their family occasions and celebrations with their friends at pre-school. We encourage an awareness of local, national and international events through a range of activities in pre-school, for example this year's summer party had an Olympic theme.

*1 parent suggested the use of topics*

- Pre-school planning is guided by children's interests and learning and development needs, as well as by local, national and international events, sometimes these lead to an extended focus on one area.

*1 parent felt that more information about what has been done in the session could be available*

- The planning sheet for the day is always available on the big table in the main hall; information on individual children should be discussed with staff when they have finished looking after children who are waiting to be collected.

*1 parent suggested that Forest School sessions could take place on different days each week*

- Unfortunately this is not possible; a lot of work is done with the children on issues such as forest safety, personal safety, fire and tool use safety, with some activities being built up to over weeks or months.

*1 parent suggested a 15 minute 'meet and greet' with new parents*

- This is already in place

*1 parent was concerned about children's names on pictures*

- Children have free access to a wide range of art and craft materials, we encourage children to make their mark on their picture or to ask an adult to write their name but at this age children are still learning to take responsibility and this is all a part of the learning process and their growing independence.

*1 parent suggested signing in taking place in the main hall*

- It is important that children are signed in as soon as they enter the building.  
- We aim to create a calm and quiet environment for children arriving at pre-school and to encourage children to come in independently as they become familiar with pre-school. Children can be left at the main door if they are comfortable with this.

*1 parent expressed concern over open snack times*

- All children are encouraged to drink and to eat during the morning. Any individual issues regarding eating and drinking should be brought to the attention of the child's keyworker who will ensure that individual needs are monitored and met.

*2 parents suggested more activities where parents and families could be involved*

- These are the sort of events and activities that can be organised by committee members on behalf of parents, any parent or carer who would like to be involved in developing the social side of the pre-school is welcome to become a committee member.

*2 parents expressed concern that Wednesday and Friday lunch clubs have ended*

- These two lunch clubs have not been well supported by parents and have consistently run at a loss over a number of years. It will only be possible to reintroduce these if sufficient children are signed up to them in advance

We would like to thank all those parents who took the time to respond to the questionnaire as feedback is very important in enabling us to continue developing pre-school provision.

July 2012